

Interview Questions for Success Stories

*Good interview questions should be like a conversation with a caring friend. People usually enjoy telling their story, especially if you already have a connection. When you ask and then listen, you build trust. It's the **person** behind the facts that makes a compelling story and real-life stories.*

Questions to get started

1. Describe where you were when you came to the Job Center.
2. What circumstances led you to coming in?
3. What did you do when you walked in the door?

Questions about people involved

4. Who else was involved?
5. In what ways did those involved help you/ create challenges for you?
6. How did your friends and family react?

Questions that go deeper

8. What did you do next?
9. What led you to those decisions?
10. Tell me the biggest reason you made those choices?
11. How did that work for you?

Questions that pull out a life lesson

12. What was the most significant moment during your journey?

13. What major realizations did you make about yourself/your situation?
14. In what way (ways) are you a different person today?
15. How has this experience impacted the decisions you make today?
16. Name the top two or three lessons you learned from your experience.
17. What would you say to others who find themselves in a situation similar to yours?

Questions that tie story to your organization

18. How did you find out about the Job Center/veteran's representatives?
19. Why are you willing to share about your experience?
20. How does your experience reveal what the Job Center is all about?